

# The following question should be asked to all visitors upon arrival to the check-in desk:

Have you had:

fever



cough



sore throat



body aches



nasal congestion



in the past 24 hours?

**IF YES**

"Are you seeking care?"

**YES**

Guide them to the emergency department.

**NO**

Provide a standard mask to the visitor and encourage them to return home and choose to visit on another day when they are symptom free. If it is not possible to return on a different day, instruct the visitor to keep the mask on during their stay at the facility.